

Cleaning Supervision Apprenticeship Level 3

The industry suggests that supervisory and strong team leadership skills are key to secure and retain business. Efficient working of staff, making the most of their skills and expertise is vital to operating in the most effective way possible. Cleaning Supervisor or Team Leader Cleaning supervisors - have overall responsibility for the day-to-day cleaning operation so that the building and its surrounding area are clean and safe for people to live or work in. They undertake cleaning tasks with additional responsibilities like administration and supervision. Apprentices will normally spend 1 day in college (where you will complete work on your portfolio) and the rest of the week with their employer.

Quick Information

Qualification:

Date: On Application

Assessment:

Level: 3

Area: Construction & Building Services

Course Code: GWACV1

About the Course

The industry suggests that supervisory and strong team leadership skills are key to secure and retain business. Efficient working of staff, making the most of their skills and expertise is vital to operating in the most effective way possible. Being able to retain and gain new contracts requires an understanding of customer requirements and being able to deal with increasing customer demands. Raising the standards of supervisory training is paramount and the apprenticeship with its inclusion of communication skills and wider soft skills, such as problem solving will help to raise the overall quality of training. Asset Skills State of the Sector report shows that in the cleaning sector only 9% have Level 3 qualifications as compared to 18% for all UK sectors.

Cleaning Supervisor or Team Leader Cleaning supervisors - have overall responsibility for the day-to-day cleaning operation so that the building and its surrounding area are clean and safe for people to live or work in. They undertake cleaning tasks with additional responsibilities like administration and supervision.

Attendance

An apprenticeship runs for 12 months from the date of enrolment.

Apprentices will normally spend 1 day in college (where you will complete work on your portfolio) and the rest of the week with their employer. Your nominated Cleaning Assessor will make regular, organised visits to your workplace to complete observations of you undertaking your daily duties. This will also provide you with an opportunity to receive one to one directed, individual learning and provide evidence towards your portfolio of work.

The college can also offer a flexible, bespoke delivery model for employers wishing to send a group of employees.

Key Units

During your apprenticeship you will learn to:

Find us on social media platforms

SEARCH:

Please visit www.sheffcol.ac.uk for more information and details on how to apply.

- Supervise cleaning staff
- Contribute to the implementation of systems and best practice in cleaning
- Support equality, diversity and individual rights in the workplace
- Develop and implement a risk assessment plan in own area of responsibility
- Monitor and solve customer service problems
- Give customers a positive impression of yourself and your organisation

Entry Requirements

- Level 2 Apprenticeship in Cleaning
- Existing employment or experience within the industry

If you are not already employed within the industry then you will need to find a suitable employer to complete your apprenticeship with.

Assessment

Where does this Lead

Progression routes from this pathway may include:

- Higher Level Apprenticeships in Facilities Management
- Foundation Degree in Environmental Cleaning Management (FdSc)
- Cleaning Services Management – positions managing departments and large numbers of staff

Future Opportunities

Tell Me More

Qualification Title

- Level 3 Diploma in Cleaning Supervision Skills (500/9338/1)

Extra Costs

Find us on social media platforms

SEARCH: **Sheffield College**



Please visit www.sheffcol.ac.uk for more information and details on how to apply.

