Case Study

Read the case study below and answer the questions in as much detail as possible.

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| Sally has had a row with her boyfriend and they have not made up. She stayed up late last night hoping that he would call or text. This morning she sent him a text. In the nursery she keeps disappearing to check her phone for messages. The other members of staff feel that she is not pulling her weight this morning and are worried that her mood is being noticed by the children, affecting their behaviour. One of the children stands next to her as she checks the phone. The child asks her if he can see it. Sally snaps that it is not his business and walks away. |

Questions

1. Why is Sally’s behaviour unprofessional?
2. How might sally’s unprofessional behaviour be upsetting the children in her care?
3. How is her behaviour affecting her relationship with the other members of staff?
4. What might be the possible consequences of Sally’s behaviour?
5. What sort of impression might Sally give to the parents of the children she is caring for?